

# Consumer Notification

NEVADA  
PHYSICAL  
THERAPY  
BOARD



## How to Verify a License

To verify that your PT or PTA holds an active license, visit the NVPTB website at: <https://ptboard.nv.gov/>.

## How to File a Complaint

Submit a complaint using the Board's secure portal: <https://nptb.portalus.thentiacloud.net/webs/portal/register/#/complaint>. or scan the code below to access the complaint form online.



## What to Include in a Complaint

- Date and location of incident
- Name of the PT or PTA involved
- Names of any witnesses
- Brief narrative of incident/concern

## Licensed To Serve You

In the State of Nevada, Physical Therapists (PTs) and Physical Therapist Assistants (PTAs) are licensed and regulated by the Nevada Physical Therapy Board (NVPTB).

**Note:** Physical Therapy Technicians (also called Aides) are not licensed healthcare providers and are not regulated.

## Your Right as a Patient

- You have the right to receive care from a licensed provider.
- You may verify a provider's license or file a complaint regarding care or professional conduct.
- You have the right to be informed about your treatment and to participate in treatment decisions.

## Do You Have a Patient Safety Concern or Complaint?

If you're concerned about the care you received from a PT or PTA, you have options:

- Talk to your provider. Open communication can resolve many issues.
- Speak to a clinic manager or administrator. Escalate your concern within the facility.
- File a formal complaint with the NVPTB.

### Nevada Physical Therapy Board

3291 N. Buffalo Drive, Suite 100, Las Vegas, NV 89129 Website:  
[www.ptboard.nv.gov](http://www.ptboard.nv.gov) Email: [ptapplication@govmail.state.nv.us](mailto:ptapplication@govmail.state.nv.us) Phone:  
(702) 876-5535